Increase Safety with an Anonymous Tip Reporting System

Brooke Achtermann, Product Manager
Tom Elmer, Director of Higher Education
Agenda

• Importance of anonymous tip submission
• Client Case Study – Lexington County School District One
• Tipster accessibility and best practices
• A closer look at SafeSchools and SafeColleges Alert 2.0
THE IMPORTANCE OF TIP SUBMITTING
Tip Submission

• Students often know what's happening before you do
• Accessible channels of communication need to be offered to students, staff, and families
• Tipsters need to feel secure in submitting information
• Timely responses and updates should be communicated back to the tipster
### Tip Submission – 2018

<table>
<thead>
<tr>
<th>Reporting Format</th>
<th>Total Unique Tips</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Form</td>
<td>4,696</td>
</tr>
<tr>
<td>Text</td>
<td>2,464</td>
</tr>
<tr>
<td>Phone</td>
<td>2,161</td>
</tr>
<tr>
<td>Email</td>
<td>1,727</td>
</tr>
<tr>
<td>Mobile Application</td>
<td>312</td>
</tr>
<tr>
<td><strong>=</strong></td>
<td><strong>11,360</strong></td>
</tr>
</tbody>
</table>
Welcome to the Lexington County School District One Online Tip Reporting System.

Welcome to our SafeSchools Alert Tip Reporting System. This system allows you to quickly, easily, and anonymously report safety concerns to school officials 24/7/365. Help us create a safer learning environment. To submit a tip, please choose a button to the right.

Enter code

Enter access code to view previously submitted tip

Your organization's code: 1607

Submit a Tip

SafeSchools Alert Mobile App
You can now report tips via the SafeSchools Alert Mobile App. Click here for more information.

If this is an emergency, please call 911.
Case Study

TIP LINE

Lexington County School District One is committed to the safety and well-being of all our students at all times.

For that reason, Lexington District One has a districtwide telephone Tip Line, accessible online, by telephone or by email, for students, their parents or staff to report school safety concerns or the improper use of district resources.

Submit a report by calling 803-636-8317 and leaving a message; texting details of your concern to 803-636-8317; filling out a form here; or emailing details of your concern to 1607@alert1.us.com.

When submitting a report, please leave a detailed message that includes the name of the school or office where the concern happened.

When you contact the Tip Line, it is not required that you provide a name or telephone number in order to leave a message about your concern. You may, however, provide a name or telephone number if you do not want to remain anonymous.

District personnel check the Tip Line regularly from 8 a.m. to 4:30 p.m. Monday through Friday. If you feel that your concern is urgent, you can submit a concern after hours, on the weekend or during a school holiday by contacting Midlands Crimestoppers at 1-888-274-6372.
Case Study

SafeSchools Alert Ticket System Analysis

• 155 tips submitted since February 20, 2018
• 97 of the 155 tips were worked after normal hours (62.58%)
• 45 of the 97 tips led to an active investigation (46.39%)
• 28 of the 45 tips were worked after hours (62.22%)
• 12 of the 28 tips required Law Enforcement action (42.86%)
TIPSTER ACCESSIBILITY AND EASE
Mobile Application
Alert – Mobile Application

CREATE NEW TIP

My Tips

Bullying Tip
Summary
School Bus Bully

Details
Roger has been picking on me this week. He kicks the back of my seat. He also picks on other students. I have attached a video of his behavior.

Add Attachment

Do not provide personal information if you wish to remain anonymous.

Remain Anonymous

and in from
q w e r t y u i o p
a s d f g h j k l
z x c v b n m

School Bus Bully

Type:
Bullying

Status:
New

Access Code:
YWTWM1

Reported on:
3/19/19 @ 10:10am

Comments
Roger keeps picking on me. He kicks my seat all the time. He even calls the other students names.

Add comment...

My Tips
Alert – Mobile Application

Tip Details

Type: Bullying
Status: Resolved
Access Code: YWTWM1
Reported on: 3/19/19 @ 10:10am

Comments

Roger keeps picking on me. He kicks my seat all the time. He even calls the other students names.
3/19/19 @ 10:10am

Thank you for letting us know of Rogers behavior. We will have a meeting with him to address your concerns.
3/19/19 @ 10:12am

We spoke with Roger and he will be

My Tips

School Bus Bully
3/19/19 @ 10:10am
A CLOSER LOOK AT SAFESCHOOLS AND SAFECOLLEGES ALERT 2.0
Campus Safety News

3-15-17

Campus Defense & Safety courses being held at Johnson Hall

Campus Police is holding free sessions in order to teach students smart ways to remain safe during their day to day lives when transitioning to college life. They want students to feel... Read More

3-15-17

Student who called in bomb scare has been apprehended

Campus Police have caught and will prosecute Murray City University student who called in a bomb scare a few days ago before the Cougars' basketball game. The student will... Read More

Why it is important to report.

MORE THAN 32 MILLION STUDENTS

Online Bullying/Safety Incident Reporting System

For emergencies, please call 911.
Subject
I Saw A Hooded Student Walk Behind The Library At Night

Summary
Last night I was walking out of the library around 11pm behind the library. They had on a black hoodie, jeans, and not a hat as I wish to follow.

INCIDENT INFORMATION

I am a: Student

Would you like to share your information or remain anonymous? Anonymous

Who was the victim? (Please include full name and grade if possible) n/a

School: Johnson High School

When did this happen? (Example: March 10th, 2012 at 2:30pm) 10-23-18

Where did this happen? On school property

Was the incident gang related? I don't know

Have you already told an adult about this problem? Yes

If an adult was told, you told: Mr. Stanley
INTERNAL COMMENTS

Enter comment here...

Submit

Ben Kerr

I am looking into the cameras from the library, it may take some time to review

Posted 2 months ago

TALK TO TIPSTER

Can you tell us if there was anyone else with you that could provide additional information?

4/16/18 @ 4:25pm

Unfortunately I was by myself that evening

4/16/18 @ 4:25pm

Alright. Thank you for your assistance.

4/16/18 @ 4:55pm

Reply...

ATTACHMENTS

Activity

October 25, 2018
Status changed to OPEN

October 24, 2018
Tip submitted

ATTACHMENTS

Activity

Form
General Tip

Owner
Brian Taylor

Submitted on
10-24-18

ID
34
<table>
<thead>
<tr>
<th>NAME</th>
<th>ASSIGNED TIPS</th>
<th>ACTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>JAF</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>JS</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>BT</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

**Jo Ann Filber**

*EDIT BASIC INFORMATION OR THEIR PERMISSIONS, OR VIEW THEIR ACTIVITY AND REPORTS*

**Tips**

- #34 There is a metal rod sticking out of the ground on the football field
  - Safety
  - 10-3-18

- #34 I think Mr. Shnee is doing some suspicious things after class
  - General Tip
  - 9-02-18
  - NEEDS REPLY
QUESTIONS