Journey LMS: Where We Are, and Where We’re Going
Where We Are Today
Our Vision

Optimized Performance

**Efficiency Improvement**
- Asset downtime reductions
- Efficiency in process and workflow

**Operational Readiness**
- Employee development & growth
- Benchmarking & intelligence
- Workforce management

**Compliance & Certification**
- Compliance & continuing education
- Certification & accreditation needs
- Reporting & documentation consistency

**Risk Management**
- Safety improvements
- Risk reductions
- Claim reductions
Our LMS

Journey is our latest LMS release that allows you to:

• Setup and manage users
• Curate and share Vector courses
• Develop and deliver custom courses
• Assign training
• Run reports to track progress
Taking it a step further...

• Build Personalized Learning Paths
• Establish Collaborative Learning
• Design and Build Custom Content
• Integrate your Company’s Look and Feel
Let’s Take an Inside Look
Build Personalized Learning Paths

- Multi-lingual User Interface
- User Groups
- Role assignments
- Adjustable User Profiles
Establish Collaborative Learning

- Create Social Forums
- Set up knowledgeable employees as Moderators/Mentors
- Capture legacy knowledge for a more successful transfer of knowledge to new employees
- Take steps towards solving the skills gap!
Design and Build Courses

• Build and Design custom content
  – 15 types of modules available
  – AICC, Assessments, Confirmations, Documents, SCORM, Surveys, Observations Checklists, Assignments

• Get Course Feedback
  – Use the survey module to gauge feedback from your learners

• Version Control

• Copy and Share Course Modules
A Platform that looks like YOU

- Customizable homepage
- Set color scheme to company colors
- Add logos
- Change labels to match your company’s common terms
- Upload company resources and FAQs
<table>
<thead>
<tr>
<th>Admin Features</th>
<th>RedVector Legacy</th>
<th>Journey</th>
</tr>
</thead>
<tbody>
<tr>
<td>User and Organization Management**</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Reporting and Analytics</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Scheduled Events (Instructor-Led Training)</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>External Training Documentation</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Customized Notifications**</td>
<td>✓</td>
<td>✓</td>
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<td>Import Capabilities</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Assignment Rules and Enrollments**</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Custom Course Builder**</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Custom Site Branding**</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Task Verification and Training Tracks</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>SSO, API Integrations – including HR sync</td>
<td>✓</td>
<td>✓</td>
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<td>Knowledge Assessment</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Credential Management**</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Multi-lingual User Interface</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Domains</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Scheduling Engine for Recurring Assignments</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Video Library</td>
<td>✓</td>
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<tr>
<td>Social Collaboration (Course Forums)</td>
<td>✓</td>
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<tr>
<td>Achievement Tracking (Badging)</td>
<td>✓</td>
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<tr>
<td>Professional Development Plans (Self-Assessments)</td>
<td>✓</td>
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</tbody>
</table>
What are we hearing?
They like these features!

“The User Impersonation feature allows me to see what a person is doing without running reports! I can easily impersonate at the click of a button and can cancel the impersonation at any time without disrupting the learner.”

“We were initially resistant to implement on Journey since it’s somewhat new. However, we had a an extremely successful launch with our Account Manager’s help! Within 14 days we were able to assign training to over 800 employees across multiple sites and found a completion rate of 54%. We love the Roll-Up Compliance Report feature!”

*Client since 2010, recently upgraded to Journey

*Brand new to RedVector, implemented Journey this year
Where We’re Going
Building our foundation

User Experience

Stability & Reliability

Help Center
User Experience

• Engage customers in the process from start to finish
• Applying user-centric design principles:
  ✓ Gain a clear understanding of the users, tasks and environments
  ✓ Verify our design approach with our customers to ensure we’re headed in the right direction

Projects already in the works:

- Reporting Improvements
- Streamlined workflows
- Dashboard Redesign
- Assignments & User/Company Management
Stability & Reliability

- Improving response time on reported issues
- Developing Tier 2 support team
- Refining the feature testing process that occurs before a release
New & Improved Help Center

• Same Great Articles
  – Mix of videos, images, and text
  – Organized and easy to search

• Product Updates
  – Subscribe to receive notifications when a new Product or Course is launched

• Now Collaborative
  – Discussion Boards to ask questions of the Community
  – Moderated by knowledgeable staff
  – Chat directly with our Support Team

COMING SOON

• Submit and vote on ideas for new courses or features
• Join focus groups to collaborate with other similar users
Leveling up the LMS

- Regularly adding new features
- 3 major areas of larger project focus
- New features from integrations:
  - Activities
  - Course Augmentation
Big Ideas
Big ideas for the future

- Integrations with other Vector software
- In-Platform Training
- Micro Learning
- Mobile Apps
Possible Integrations with other Vector Software
Incident Management System (IMS)

- Investigate, record, and report workplace safety incidents and near-misses
- Integrated OSHA 300, 300A, 301, DOT, & MSHA forms
- Comprehensive suite of reports/trends
- Companion mobile app for submitting incidents from the field
Contractor Orientation

• Specific configuration of LMS permissions, features, and branding
• Offers remote, web-based orientation training to contractors, visitors, and vendors
• Eliminates training bottlenecks and reducing the expense of site-specific orientations
CrewSense

- Provides a rules-driven scheduling solution to meet complex needs
  - Allows administrators to alert, match-qualify and fill openings quickly
  - Schedule your employees in one centralized location, for ease of use and redundancy reduction.
  - Automate your Overtime hiring policies
In-Platform Training
In-Platform Training

• New feature announcements
• Suggested features based on utilization
• Analytics for us so we can make better decisions on where we make investments based on what features you’re using
MicroLearning
MicroLearning at Vector Today

- MicroLearning only available in RV GO app
- Only available as “reference” material
- Does not track completions or link to assignments
Vector’s MicroLearning Vision

- Microlearning courses available in both LMS and mobile apps
- Ability to assign, track, and run reports
- Have both “reference” material and “completable” courses
Mobile Tools
# Mobile Tools

<table>
<thead>
<tr>
<th>Journey GO</th>
<th>Journey LEARN</th>
<th>Journey CREDIT</th>
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<tbody>
<tr>
<td>• Currently RV GO and CT Search</td>
<td>• Allows students to take LMS assignments</td>
<td>• Admins can track attendance, complete observation checklists, find assignments and give credit</td>
</tr>
<tr>
<td>• Combine these two apps for a comprehensive mobile solution</td>
<td>• Tracks completions</td>
<td></td>
</tr>
</tbody>
</table>

SUMMIT VECTOR SOLUTIONS
How do you get access?
Upgrade to Journey!

- Upgrades are occurring in batches
- Grouping customers based on current features and needs
- Currently working on development of key features
- Be on the lookout for communication from our team!
Thank you!

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